




# TOURISM & HOSPITALITY EMPLOYMENT PROGRAM




Creating paths for employment  
in tourism and hospitality



The Tourism & Hospitality Employment Program is 100% funded by the Government of Canada's Sectoral Initiatives Program in partnership with **Latincouver**, **Acsenda** and **ISS Language Career College of BC** to generate a unique opportunity to learn about this fascinating industry. The training's objective is to provide to participants the skills and knowledge needed to get employment in the Tourism & Hospitality sector.

## ELIGIBILITY



To be eligible to apply you need to be a Canadian Citizen or permanent resident or be a protective person legally entitled to work in Canada. You'll go through a screening process with our team members to confirm eligibility. Women, youth, and visible minorities will have priority to be confirmed in the program.

## SCHEDULE

From April 19th we will be hosting this first cohort from 9 to 13hs. Over the following months (dates to be confirmed), we will have another 3 cohorts.

## PROGRAM DETAILS

The program will last 24 weeks in a hybrid format, online and in person. The last 4 weeks will be work experience.

- **Program Orientation & Essential Skills:** Participants will receive one week of program orientation, essential skills training, & basic employability skills including Vancouver Market, digital literacy and professional communication skills.



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• **Occupational English Language:** Participants will receive one week of occupational language training in preparation for employment in the Canadian Workforce.



• **Short Term Occupational Certifications:** Participants will receive one week online-facilitated certification in the following short-term courses:

- First Aid Course
- Food Safe Certificate
- Pandemic Awareness (Worksite Safety Compliance Centre)
- Serving Right Certificate,
- Health and Inclusion in the Workplace (GBA+)
- Digital marketing training that will last one week

• **Hospitality Training by Acsenda School of Management that will last fifteen weeks from Monday to Friday 9:00 to 15:00hs:**

- Introduction to the Canadian Hospitality Environment
- Accommodation Services
- Food and Beverage Services
- Events and Catering Services
- Sustainability and Community Engagement in Hospitality.

• The participants will earn work experience placement during four weeks.

• During the last week, participants will get preparation to get a job in the sector. This includes establishing a job search plan; certifications portfolio; membership in professional organizations; identifying mentorship opportunities; resume & cover letters; introduction to online job boards; interview prep; work log; &, developing networking skills. Participants will be supported in their search for Tourism & Hospitality jobs through networking with employers across Metro Vancouver.



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**NOC CODES:** The program is related to the following National Occupation Classification codes:

**6513 Food and beverage servers:** Food and beverage servers take patrons' food and beverage orders and serve orders to patrons. They are employed in restaurants, hotels, bars, taverns, private clubs, banquet halls and similar establishments

**6512 Bartenders:** Bartenders mix and serve alcoholic and non-alcoholic beverages. They are employed in restaurants, hotels, bars, taverns, private clubs, banquet halls and other licensed establishments. Supervisors of bartenders are included in this unit group.

**6511 Maîtres d'hôtel and hosts/hostesses:** Maîtres d'hôtel and hosts/hostesses greet patrons and escort them to tables, and supervise and co-ordinate the activities of food and beverage servers. They are employed in restaurants, hotel dining rooms, private clubs, cocktail lounges and similar establishments.

**6525 Hotel front desk clerks:** Hotel front desk clerks make room reservations, provide information and services to guests and receive payment for services. They are employed by hotels, motels and resorts.

**Among Others**



Contact us at  
**[operationscoordinator@latincouver.ca](mailto:operationscoordinator@latincouver.ca)**  
to enroll or if you have any questions.



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