

# TOURISM & HOSPITALITY

## EMPLOYMENT PROGRAM

Creating paths for employment  
in tourism and hospitality



The Tourism & Hospitality Employment Program is 100% funded by the Government of Canada's Sectoral Initiatives Program in partnership with **Latincouver, Acsenda and ISS Language Career College of BC** to generate a unique opportunity to learn about this fascinating industry. The training's objective is to provide to participants the skills and knowledge needed to get employment in the Tourism & Hospitality sector.

### ELIGIBILITY

To be eligible to apply you need to be a Canadian Citizen or permanent resident or be a protective person legally entitled to work in Canada. You'll go through a screening process with our team members to confirm eligibility. Women, youth, and visible minorities will have priority to be confirmed in the program.

### SCHEDULE

From September 6th we will be hosting the second cohort. Classes will be from 9:00 am to 1:00 pm. Over the following months (dates to be confirmed), we will have another 2 cohorts.

### PROGRAM DETAILS

The program will last 24 weeks in a hybrid format, online and in person. The last 4 weeks will be focus on work experience.

### PROGRAM ORIENTATION & ESSENTIAL SKILLS:

Participants will receive one week of program orientation, essential skills training, & basic employability skills including Vancouver Market, digital literacy and professional communication skills.



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· **Occupational English Language:**

Participants will receive one week of occupational language training in preparation for employment in the Canadian Workforce.

· **Short Term Occupational Certification:**

Participants will receive one week online - facilitated certification in the following short - term courses:

- First Aid Certificate
- Food Safe Level 1 Certificate
- Pandemic Awareness Certificate
- Serving it Right Certificate
- Health and Inclusion in the Workplace (GBA+)

· **Hospitality Training by Ascenda School of Management during 15 weeks from Monday to Friday at 9:00 am to 3:00 pm:**

- Introduction to the Canadian Hospitality Environment
- Accommodation Services
- Food and Beverage Services
- Events and Catering Services
- Sustainability and Community Engagement in Hospitality

· The participants will earn work experience during 4 weeks.

· Preparation to get a job in the sector. This includes establishing a job search plan; certifications portfolio; membership in professional organizations; identifying mentorship opportunities; resume & cover letters; introduction to online job boards; interview preparation; work log; &, developing networking skills. Participants will be supported in their search for Tourism & Hospitality jobs through networking with employers across Metro Vancouver.



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**NOC CODES:** The program is related to the following  
**NATIONAL OCCUPATION CLASSIFICATION CODES.**

**6513 Food and beverages servers:** Food and beverage servers take patrons' food and beverage orders and serve orders to patrons. They are employed in restaurants, hotels, bars, taverns, private clubs, banquet halls and similar establishments.

**6512 Bartenders:** Bartenders mix and serve alcoholic and non-alcoholic beverages. They are employed in restaurants, hotels, bars, taverns, private clubs, banquet halls and other licensed establishments.

**6511 Maitres d'hotel and hosts/hostesses:** Maitres d'hotel and hosts/hostesses greet patrons and escort them to tables, and supervise and co-ordinate the activities of food and beverage servers. They are employed in restaurants, hotel dining rooms, private clubs, cocktail lounges and similar establishments.

**6525 Hotel front desk clerks:** Hotel front desk clerks make room reservations, provide information and services to guests and receive payment for services. They are employed by hotels, motels and resorts.

**Among Others.**



Contact us at 604-603-5580  
[operationscoordinator@latincouver.ca](mailto:operationscoordinator@latincouver.ca)  
to enroll or if you have any questions.



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